

Sage 200 On Premise  
System Requirements and  
Prerequisites  
v2013



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## Sage 200 On Premise system requirements and prerequisites

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**Note:** Sage 200 can be installed as an On Premise deployment or an Online deployment. The system requirements are different depending on your deployment method.

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This guide is designed to provide you with information about the minimum system requirements for Sage 200 *On Premise* deployments for v2013.

Sage 200 is a modular system made up of the Sage 200 core components and optional market-specific vertical modules that integrate with the core product. When determining your system requirements, you must make sure that you have considered the requirements for the Sage 200 core components and each of the optional Sage 200 modules that you want to use, as different modules have different system requirements.

If you are installing Sage 200 you must read the Deployment and Installation Guide first.

## Supported Operating Systems – Core Modules

| Sage 200 Core Modules   | Windows Vista (32-bit only)<br>(Business & Ultimate Editions) | Windows 7 (32-bit and 64-bit)<br>(Professional, Enterprise & Ultimate Editions) | Windows 8 (32-bit and 64-bit)<br>(Pro and Enterprise Editions) | Windows Server 2008 and 2008 R2 (32-bit and 64-bit).<br>(Standard & Enterprise Editions) | Windows 2008 Small Business Server<br>(Standard & Premium Editions) | Windows 2011 Small Business Server (Standard, Premium and Essentials Editions) | Windows Server 2012<br>(Standard, Enterprise & Essentials Editions) |
|---|---|---|--|--|---|--|---|
| <b>Sage 200 Core Components</b>   |   |   |  |  |   |  |   |
| Sage 200 Server   | ✗   | ✗ <sup>1</sup>  | ✗  | ✓  | ✓   | ✓  | ✓   |
| Sage 200 Financials Client  | ✓   | ✓   | ✓ <sup>4</sup>   | ✓  | ✓   | ✓  | ✓   |
| <b>Sage 200 CRM <sup>2</sup></b>  |   |   |  |  |   |  |   |
| Sage 200 CRM Server   | ✗   | ✗ <sup>1</sup>  | ✗  | ✓  | ✓   | ✗  | ✓   |
| Sage 200 CRM Client   | ✗   | ✓   | ✓ <sup>4</sup>   | ✓  | ✓   | ✗  | ✓   |
| <b>Sage 200 Business Intelligence <sup>3</sup></b>                          |   |   |  |  |   |  |   |
| Sage 200 Business Intelligence Server                                       | ✗   | ✗ <sup>1</sup>  | ✗  | ✓  | ✓   | ✓  | ✓   |
| Sage 200 Business Intelligence Client<br>(including Sage 200 BI Admin Tool) | ✓   | ✓   | ✓ <sup>4</sup>   | ✓  | ✓   | ✓  | ✓   |
| Sage 200 Business Intelligence Excel Client                                 | ✓   | ✓   | ✓ <sup>4</sup>   | ✓  | ✓   | ✓  | ✓   |

### Notes:

Additional configuration may be required depending on your operating system. Please see the sections relevant to the server operating system you are installing on.

We recommend that you install the latest service packs and Windows Updates for both your client and server operating system and database management system.

All modules in the Sage 200 Suite are 32-bit applications. Where supported on 64-bit platforms, the system runs in WOW64 emulation mode.

The Sage 200 suite does not support Itanium chipsets.

<sup>1</sup> Operating System not supported for production environments but may be used for demonstration and training purposes only.

<sup>2</sup> Sage 200 CRM is not supported when it is installed more than once on the same server.

<sup>3</sup> Sage 200 Business Intelligence require Analysis Services which is included with Microsoft SQL Server 2005 Standard edition (32-bit and 64-bit) and the Standard and Enterprise editions (32-bit and 64-bit) of SQL Server 2008, 2008R2 and 2012. It is only supported on these versions of SQL Server.

<sup>4</sup> Sage 200 is not supported on Windows 8 RT. The Sage 200 desktop client is not optimised for touch screen devices.

## Supported Operating Systems – Optional Modules

| Sage 200 Optional Modules               | Windows Vista (32-bit only)<br>(Business & Ultimate Editions) | Windows 7 (32-bit and 64-bit)<br>(Professional, Enterprise & Ultimate Editions) | Windows 8 (32-bit and 64-bit)<br>(Pro and Enterprise Editions) | Windows Server 2008 and 2008 R2<br>(32-bit and 64-bit). (Standard & Enterprise Editions ) | Windows 2008 Small Business Server<br>(Standard & Premium Editions) | Windows 2011 Small Business Server<br>(Standard, Premium & Essentials Editions) | Windows Server 2012<br>(Standard, Enterprise & Essentials Editions) |
|---|---|---|--|---|---|---|---|
| <b>Sage 200 Commercials</b>             |   |   |  |   |   |   |   |
| Sage 200 Commercials Client             | ✓   | ✓   | ✓ <sup>2</sup>   | ✓   | ✓   | ✓   | ✓   |
| <b>Sage 200 Project Accounting</b>      |   |   |  |   |   |   |   |
| Sage 200 Project Accounting Client      | ✓   | ✓   | ✓ <sup>2</sup>   | ✓   | ✓   | ✓   | ✓   |
| <b>Sage 200 Manufacturing</b>           |   |   |  |   |   |   |   |
| Sage 200 Manufacturing Server           | ✗   | ✗ <sup>1</sup>  | ✗  | ✓   | ✓   | ✓   | ✓   |
| Sage 200 Manufacturing Client           | ✓   | ✓   | ✓ <sup>2</sup>   | ✓   | ✓   | ✓   | ✓   |
| <b>Sage 200 Wholesale &amp; Retail</b>  |   |   |  |   |   |   |   |
| Sage 200 Wholesale & Retail Server      | ✗   | ✗   | ✗  | ✓   | ✓   | ✓   | ✓   |
| Sage 200 Wholesale & Retail Client      | ✓   | ✓   | ✓ <sup>2</sup>   | ✓   | ✓   | ✓   | ✓   |
| <b>Sage 200 Migration Tool</b>          |   |   |  |   |   |   |   |
| Sage 200 Migration Tool                 | ✓   | 32-bit only   | ✗  | 32-bit only   | 32-bit only   | ✗   | ✗   |
| Sage 50 to Sage 200 Data Migration Tool | 32-bit only   | 32-bit only   | ✗  | ✗   | ✗   | ✗   | ✗   |

### Notes:

We recommend that you install the latest service packs and Windows Updates for both your client and server operating system and database management system.

All modules in the Sage 200 Suite are 32-bit applications. Where supported on 64-bit platforms, the system runs in WOW64 emulation mode.

The Sage 200 suite does not support Itanium chipsets.

<sup>1</sup> Operating System not supported for production environments but may be used for demonstration and training purposes only

<sup>2</sup> Sage 200 is not supported on Windows 8 RT. The Sage 200 desktop client is not optimised for touch screen devices.

## Installing Sage 200 using Citrix or Terminal Services

Sage 200 is designed around a 'rich-client' architecture that is best suited to deployment over a local area network. Sage 200 is supported in a Microsoft Terminal Services and Citrix Presentation Server environment with the following considerations:

- As Sage 200 is best suited to deployment on a local area network, where possible, we recommend that you run large batch processes, such as **Update Waiting Postings**, on a high specification client joined to the local area network. If the entire solution is hosted remotely, large batch process tasks should be run 'out of hours' when more bandwidth and server resources are available. Alternatively, you may want to consider deploying Sage 200 Online.
- On Terminal servers or Citrix servers hosting Sage 200 client sessions, you must allow:
  - At least 600MB memory per user on the Citrix/Terminal Server, for each client session running occasional or one-off tasks, such as an account enquiry or price check.
  - At least 1GB memory for each client session processing for any prolonged period of time, for tasks such as checking in stock, or creating purchase orders.
  - You should run large batch processes and updates on the local area network, or out of hours.
  - For Windows Server 2012, the application must be deployed using 'Session based desktop deployment' with a published remote desktop. 'Virtual machine based desktop deployment' is not supported.
- We do **not** support running Sage 200 over Citrix or Terminal Services on Microsoft Small Business Servers.

This is because the Terminal Services Application Mode is disabled in these operating systems. See the following websites for further information:

<http://technet.microsoft.com/en-us/sbs/cc817589.aspx>

[www.microsoft.com/canada/smallbiz/products/sbs/terminalservices.mspx](http://www.microsoft.com/canada/smallbiz/products/sbs/terminalservices.mspx)



## Supported Versions of Citrix / Terminal Services

|  | Windows Terminal Server 2008<br>(32-bit and 64-bit) Standard and<br>Enterprise Editions, 2008 & 2008 R2 | Windows Terminal Server 2012<br>Standard and Enterprise Editions | Citrix Presentation Server v5.x<br>(32-bit only, Standard, Advanced,<br>Enterprise and Platinum Editions) | Citrix XenApp Server v6.x<br>(64-bit only, Standard, Advanced,<br>Enterprise and Platinum Editions) |
|--|---|--|---|---|
| <b>Sage 200 Core Components</b>                          |   |  |   |   |
| Sage 200 Server  | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| Sage 200 Financials Client                               | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| <b>Sage 200 CRM</b>                                      |   |  |   |   |
| Sage 200 CRM Server                                      | ✓   | ✓ <sup>1</sup>   | ✓   | ✗   |
| Sage 200 CRM Client                                      | ✓   | ✓ <sup>1</sup>   | ✓   | ✗   |
| <b>Sage 200 Business Intelligence (BI)</b>               |   |  |   |   |
| Sage 200 BI Server                                       | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| Sage 200 BI Client<br>(including Sage 200 BI Admin Tool) | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| Sage 200 BI Excel Client                                 | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| <b>Sage 200 Commercials</b>                              |   |  |   |   |
| Sage 200 Commercials Client                              | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| <b>Sage 200 Project Accounting</b>                       |   |  |   |   |
| Sage 200 Project Accounting Client                       | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| <b>Sage 200 Manufacturing</b>                            |   |  |   |   |
| Sage 200 Manufacturing Server                            | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| Sage 200 Manufacturing Client                            | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| <b>Sage 200 Wholesale &amp; Retail</b>                   |   |  |   |   |
| Sage 200 Wholesale & Retail Server                       | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| Sage 200 Wholesale & Retail Client                       | ✓   | ✓ <sup>1</sup>   | ✓   | ✓   |
| <b>Sage 200 Migration Tool</b>                           |   |  |   |   |
| Sage 200 Migration Tool                                  | 32-bit<br>only  | ✗  | ✓   | ✗   |

<sup>1</sup> For Windows Server 2012, the application must be deployed using 'Session based Desktop Deployment' with a published remote desktop. 'Virtual machine based desktop deployment' is not supported.

## Installation options for virtualised platforms

All elements of Sage 200 are supported in a virtualised environment if the following conditions are met:

- The underlying virtualisation platform has been accredited by the Microsoft Windows Server Virtualisation Program. See <http://www.windowsservercatalog.com/svvp.aspx> for further details.
- The host operating system is one of the supported operating systems outlined in the system requirements. See [Supported operating systems – core modules on page 2](#).

Sage 200 is also supported when running in a Microsoft Hyper-V virtualised environment which is running one of the supported operating systems outlined in the System Requirements.

You must ensure that the server hosting the virtual machines is of sufficient specification to run both the underlying operating system, and the virtual machine that Sage 200 is running on.

### Hosting

Sage 200 is only supported in a hosted environment where the entire solution is hosted and users connect to the system via a Microsoft Terminal Services or Citrix connection.

Sites considering a hosted solution may wish to consider Sage 200 Online as an alternative method of deployment

## Other supported components

### Supported Database Systems

Microsoft SQL Server 2005 Workgroup & Standard Editions with Service Pack 4 (32 and 64-bit editions). \*

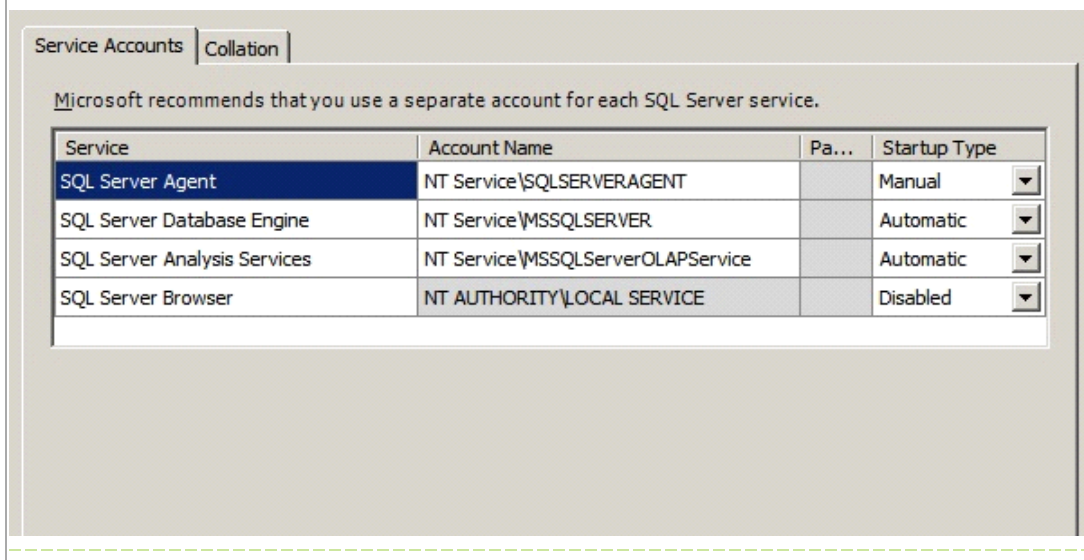
Microsoft SQL Server 2008 Workgroup, Standard and Enterprise Editions with Service Pack 3 (32 and 64-bit editions)

Microsoft SQL Server 2008 R2 Workgroup, Standard and Enterprise Editions with Service Pack 2 (32 and 64-bit editions)

Microsoft SQL Server 2012 Standard and Enterprise Editions with Service Pack 1 (32 and 64 bit editions). (SQL 2012 Business Intelligence Edition is not supported)

#### Note:

We recommend that you install Microsoft SQL Server v2012 using the default accounts set up by the SQL Server installation wizard as shown below:



\* Sage 200 CRM is not supported on SQL Server 2005.

### Supported versions of SQL Server for Sage 200 Business Intelligence

Sage 200 Business Intelligence is only supported on the following editions of SQL Server. This is because Business Intelligence requires Analysis Services.

Microsoft SQL Server 2005 Standard Edition

Microsoft SQL Server 2008 Standard and Enterprise Editions (32-bit and 64-bit)

Microsoft SQL Server 2008 R2 Standard and Enterprise Editions (32-bit and 64-bit)

Microsoft SQL Server 2012 Standard and Enterprise Editions (32-bit and 64-bit)

**Note:** Microsoft SQL Server and Analysis Services must be installed on the same machine with the same instance name.

### Supported Editions of Microsoft Office

|   |
|---|
| Microsoft Office 2007 (32-bit only) – Standard, Small Business, Professional, Ultimate and Enterprise Editions  |
| Microsoft Office 2010 (32-bit only) - Standard, Professional and Professional Plus Editions   |
| Microsoft Office 2013 and Office 365 (32-bit and 64-bit) – Small Business Premium, Professional Plus and Enterprise Editions  |
| <b>Note:</b> Microsoft Office 365 Home Premium is not supported. The Microsoft license agreement specifically forbids its use for "commercial, non-profit, or revenue-generating activities". |

The following table explains how various functions integrate with Microsoft Office 2013 and Office 365:

|  | Office 2013<br>Professional Plus<br>32-bit | Office 2013<br>Professional Plus<br>64-bit | Office 2013<br>Web Apps<br>(Cloud based) | Exchange<br>Online |
|--|--|--|--|--------------------|
| Sage 200 CRM                                 | ✗  | ✗  | ✗  | ✗                  |
| Sage 200 Business Intelligence               | ✓  | ✗  | ✗  | N/A                |
| Excel Integrated Reporting                   | ✓  | ✗  | ✗  | N/A                |
| Send to Excel<br>(from workspaces and lists) | ✓  | ✓  | ✓  | N/A                |
| Opening Attachments                          | ✓  | ✓  | ✓  | N/A                |
| Create / View Memos                          | ✓  | ✓  | ✓  | N/A                |
| Send Email                                   | ✓  | ✓  | ✓  | ✓                  |
| Report Designer - output to email            | ✓  | ✓  | ✓  | N/A                |

## Supported Editions of Sage Payroll

|   |
|---|
| Sage Payroll v19 - Standard, Professional, and Bureau Editions. |
|---|

## Browser and Mobile device Support

### Sage 200 Self Service

Sage 200 includes customisable workspaces (including Web Timesheets and Expenses (WTE) and Purchase Order Authorisation), which can be accessed in the desktop client and via a web browser. Workspaces have been tested on the following devices and browsers.

|  |
|--|
| Safari on Apple iPad 4th Generation running iOS v6.  |
| Google Chrome on x86 and x64 based PCs.  |
| Microsoft Internet Explorer v9 and v10 on x86 and x64 based PCs.   |
| Microsoft Internet Explorer v10 on Microsoft Windows 8 tablets running Windows 8 Professional and Enterprise Editions. |
| Google Chrome on Google Nexus 10 devices running Android v.4.2.1   |

**Note:** Other devices and browsers may be compatible but have not been tested.

### Sage 200 CRM

|  |
|--|
| Internet Explorer v9 and v10 (IE 10 Compatibility Mode only) |
| Chrome (32-bit only)   |
| Safari on Apple iPad 4th Generation running iOS v6           |

**Note:** Other devices and browsers may be compatible but have not been tested. Some functionality may not be compatible on tablet devices.

## Minimum Supported System Requirements

These are the **minimum** specifications for each of the machine types in a Sage 200 On Premise deployment. Users with large databases or high numbers of concurrent users will require higher specifications.

Due to the wide variation of companies that use Sage 200, it is not possible to give exact specifications for each system. Factors such as the concurrent number of users, size of the database and estimated growth should all be taken into consideration when sizing a server.

When tasks are processed, CPU and memory resources are used on both the client and the server. Therefore, the specification of both machines will affect the overall performance of the system. Please see the [Sage 200 Best Practice Guide](#). This can be downloaded from <http://support.sage.co.uk>.

### Sage 200 installed on a single server

| Sage 200 Server                           | Processor                      | Disk  | Memory | Network          |
|---|--------------------------------|---|--------|------------------|
| Sage 200 Server with Microsoft SQL Server | Dual-core 2.6GHz or equivalent | 7,200 rpm SATA with 4GB disk space after SQL Server is installed. | 4GB    | Gigabit Ethernet |

| Sage 200 CRM                      | Processor                      | Disk  | Memory | Network          |
|-----------------------------------|--------------------------------|---|--------|------------------|
| Sage 200 Server with Sage 200 CRM | Dual-core 2.6GHz or equivalent | 7,200 rpm SATA with 4GB disk space after SQL Server is installed. | 8GB    | Gigabit Ethernet |

| Sage 200 Client | Processor  | Disk   | Memory | Network          |
|-----------------|--|--|--------|------------------|
| Client          | 2.8GHz Pentium 4 or equivalent (e.g. Dual Core 1.6GHz) | 7,200 rpm SATA with 500MB disk space required.<br><br><b>Note:</b> If you are going to run Graphical Planner you | 2GB    | Gigabit Ethernet |

| Sage 200 Client | Processor | Disk                                   | Memory | Network |
|-----------------|-----------|--|--------|---------|
|                 |           | must have a minimum of 1GB disk space. |        |         |

**Sage 200 with Sage 200 CRM and Self Service on separate servers**

| Sage 200 Server                           | Processor                      | Disk  | Memory | Network          |
|---|--------------------------------|---|--------|------------------|
| Sage 200 Server with Microsoft SQL Server | Dual-core 2.6GHz or equivalent | 7,200 rpm SATA with 1GB disk space after SQL Server is installed. | 4GB    | Gigabit Ethernet |

| Sage 200 Self Service (external facing) | Processor  | Disk   | Memory | Network          |
|---|--|--|--------|------------------|
| Sage 200 Self Service                   | 3.0GHz Pentium 4 or equivalent (e.g. Dual Core 1.6GHz) | 7,200 rpm SATA with 2GB disk space required. | 4GB    | Gigabit Ethernet |

| CRM Server          | Processor                      | Disk   | Memory | Network          |
|---------------------|--------------------------------|--|--------|------------------|
| Sage 200 CRM Server | Dual-core 2.6GHz or equivalent | 7,200 rpm SATA with 2GB disk space required. | 4GB    | Gigabit Ethernet |

| Sage 200 Client | Processor  | Disk   | Memory | Network          |
|-----------------|--|--|--------|------------------|
| Client          | 2.8GHz Pentium 4 or equivalent (e.g. Dual Core 1.6GHz) | 7,200 rpm SATA with 500MB disk space required.<br><br><b>Note:</b> If you are going to run Graphical | 2GB    | Gigabit Ethernet |

| <b>Sage 200 Client</b> | <b>Processor</b> | <b>Disk</b>  | <b>Memory</b> | <b>Network</b> |
|------------------------|------------------|--|---------------|----------------|
|                        |                  | Planner you must have a minimum of 1GB disk space. |               |                |



## Prerequisites for Sage 200

Before you install Sage 200, you must make sure the required prerequisites are installed on your system. You must also make sure that your installations of Microsoft SQL Server and Microsoft Internet Information Services (IIS) have the required settings.

### Pre-requisites

- All client and server machines must have the regional and language settings set to English (UK) or English (Ireland).
- Microsoft SQL Server running in Mixed Mode (SQL Server and Windows Authentication mode). The *Server Collation* must be set to *Latin1\_General\_CI\_AS*.
- Machines running Sage 200 must have a *c:\* drive although Sage 200 can be installed and run from a drive other than *c:\*.
- Microsoft Internet Information Services (IIS) v7 or greater.

**Note:** IIS v7.0 and v7.5 must have the following hotfix applied [KB980368](#)

- Microsoft DotNet Framework v3.5 Service Pack 1.  
This is included on Sage 200 v2013 DVD.
- Microsoft DotNet Framework v4.0  
This is included on Sage 200 v2013 DVD.
- Sage 200 server machines must have Windows Identity Foundation ([Microsoft KB 974405](#)).
  - For Windows Server 2012, this can be added as a feature.
  - For Windows Server 2008 and 2008R2, this is included on Sage 200 v2013 DVD.

The following components are installed automatically if they are not found on your system:

- Microsoft Windows Installer v3.1
- Microsoft Management Console v3.0

## Required settings for Microsoft Internet Information Services (IIS)

- IIS must have the following settings:

|   | IIS v7.0 and 7.5*                                  | IIS v8*  |
|---|--|--|
| Common HTTP Features                              | Default Document                                   | Default Document   |
|   | Directory Browsing                                 | Directory Browsing   |
|   | HTTP Errors  | HTTP Errors  |
|   | HTTP Redirection                                   | HTTP Redirection   |
|   | Static Content                                     | Static Content   |
| Application Development                           | .Net Extensibility                                 | <b>.Net Extensibility</b><br><b>.Net Extensibility 3.5</b> |
|   | ASP  | ASP  |
|   | ASP.NET  | ASP.NET<br><b>ASP.NET 3.5</b><br><b>ASP.NET 4.5</b>        |
|   | ISAPI Extensions                                   | ISAPI Extensions   |
|   | ISAPI Filters                                      | ISAPI Filters  |
| Security  | Request Filtering                                  | Request Filtering  |
|   | <b>Windows Authentication</b>                      | <b>Windows Authentication</b>                              |
| Management Tools                                  | IIS Management Console                             | IIS Management Console                                     |
| Management Tools > IIS 6 Management Compatibility | IIS 6 WMI Compatibility                            | IIS 6 WMI Compatibility                                    |
|   | IIS Metabase and IIS 6 configuration compatibility | IIS Metabase and IIS 6 configuration compatibility         |
| .Net Framework 4.5 Features                       |  | <b>WCF Services</b>  |
|   |  | <b>HTTP Activation</b>                                     |

\* Features highlighted in bold are new requirements for v2013.

## Required browser settings

Use these settings to make sure that you do not have to log on to your browser when accessing workspaces from the Sage 200 desktop application.

### Internet Explorer

Select the following security setting for the Internet and Local intranet zones from the Internet Options > Security> Custom Level window:

- Automatic Logon with current user name and password.

### Chrome

Enter the following from the Command prompt:

- For 32-bit operating systems:

```
"C:\Program Files\Google\Chrome\Application\chrome.exe" -auth-server-  
whitelist="localhost, <machine fully qualified domain name>". For example:  
"C:\Program Files\Google\Chrome\Application\chrome.exe" -auth-server-  
whitelist=localhost, sagesvr01.mydomain.com"
```

- For 64-bit operating systems:

```
"C:\Program Files (x86)\Google\Chrome\Application\chrome.exe" -auth-  
server-whitelist="localhost, <machine fully qualified domain name>". For  
example: "C:\Program Files (x86)\Google\Chrome\Application\chrome.exe" -  
auth-server-whitelist=localhost, sagesvr01.mydomain.com"
```

## General Considerations

Before you install Sage 200, it is important that you decide which modules you require.

You must make sure that your system complies with the Sage 200 system requirements. Different modules have different system requirements, and some modules are dependent on other modules being installed first.

You must also consider the following when designing your system:

- If you are upgrading, you must uninstall your previous version of Sage 200. For more information, see the Sage 200 Deployment and Installation Guide.
- You can run Sage 200 with Manufacturing or Sage 200 with Wholesale and Retail, but not both.
- If you are installing Sage 200 on Microsoft Business Server 2008, 2011 or a server that also hosts other web based applications, such as Microsoft Exchange or Microsoft Terminal Services Gateway, you must run the Sage 200 64bit Web Service config.bat (v6.4) before installing Sage 200. This file can be found on the Sage 200 DVD or downloaded from the support area of the sage website. For more information, see the Sage 200 Deployment and Installation Guide.
- Sage 200 is designed to run in a domain based network environment. The only scenario where Sage is supported in a workgroup network environment is where all elements of Sage 200 are installed on a single server and accessed by clients on the local area network.
- By default, the Sage 200 Self Service web site is only accessible from your internal network. This is because the SSL certificates used to secure these sites are based on the machine name and are not accessible externally.

Sage 200 CRM is installed to the default website. This is not configurable. By default, the website is published using http. This is not a secure connection.

If you want to access Sage 200 Self Service or Sage 200 CRM externally across the Internet, you must provide a commercial, externally addressable SSL certificate. You must edit the bindings on the website to use the new certificate.